

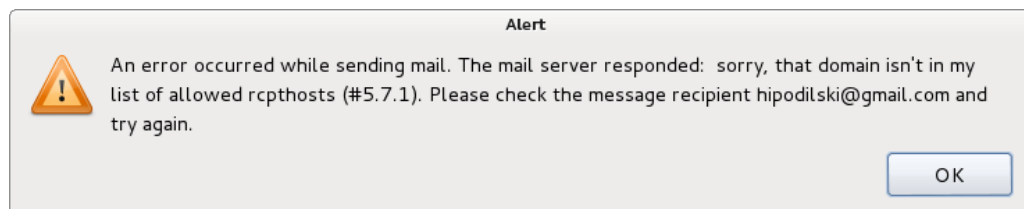
Fix Qmail (Thunderbird) send error: "An error occurred while sending mail. The mail server responded: sorry, that domain isn't in my list of allowed rcpthosts (#5.7.1)."

Author : admin



If you just configured new Qmail Mail server installation following some of the many Qmail install tutorials available online (i.e. - Life with Qmail, QmailRocks etc.) and all seemed configured fine, but still sending mails via mail server is not working in Thunderbird or Outlook with an error message like:

An error occurred while sending mail. The mail server responded: sorry, that domain isn't in my list of allowed rcpthosts (#5.7.1).



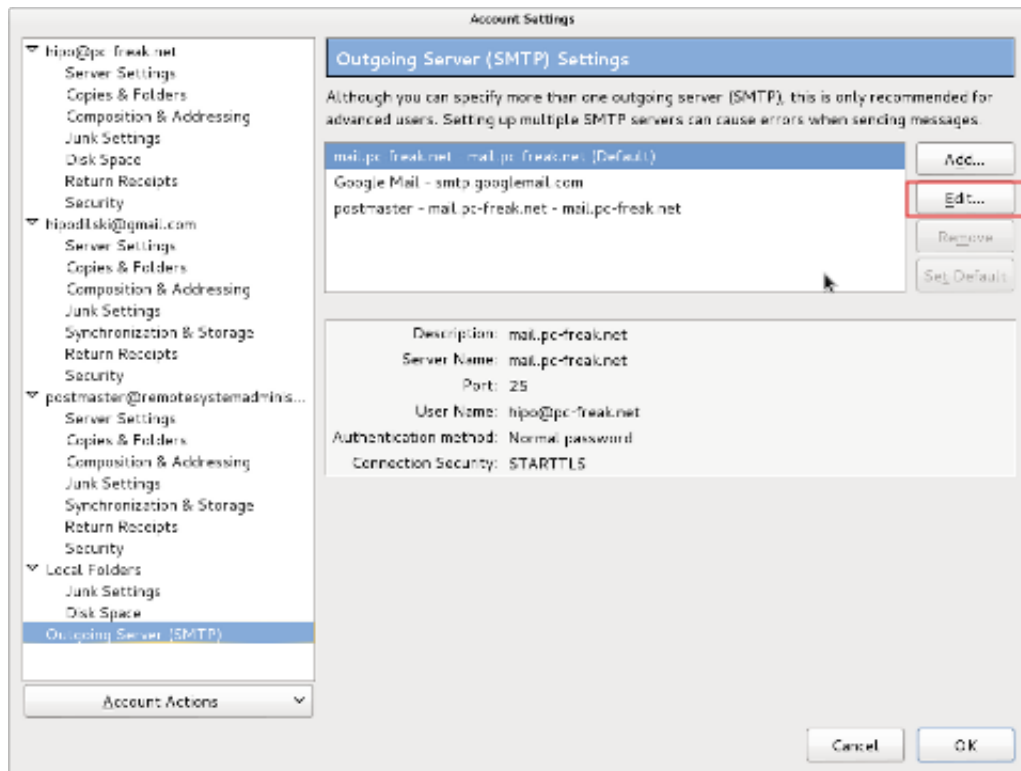
You should know the err:

The mail server responded: sorry, that domain isn't in my list of allowed rcpthosts (#5.7.1).

Is caused often by SMTP Server "incorrect" SMTP setting in Thunderbird.

To navigate to view configuration causing the weird error in Debian (Thunderbird / IceDove 10.0.12) follow to menus:

Edit -> Account Settings -> Outgoing Server (SMTP) -> (Edit on default SMTP server)



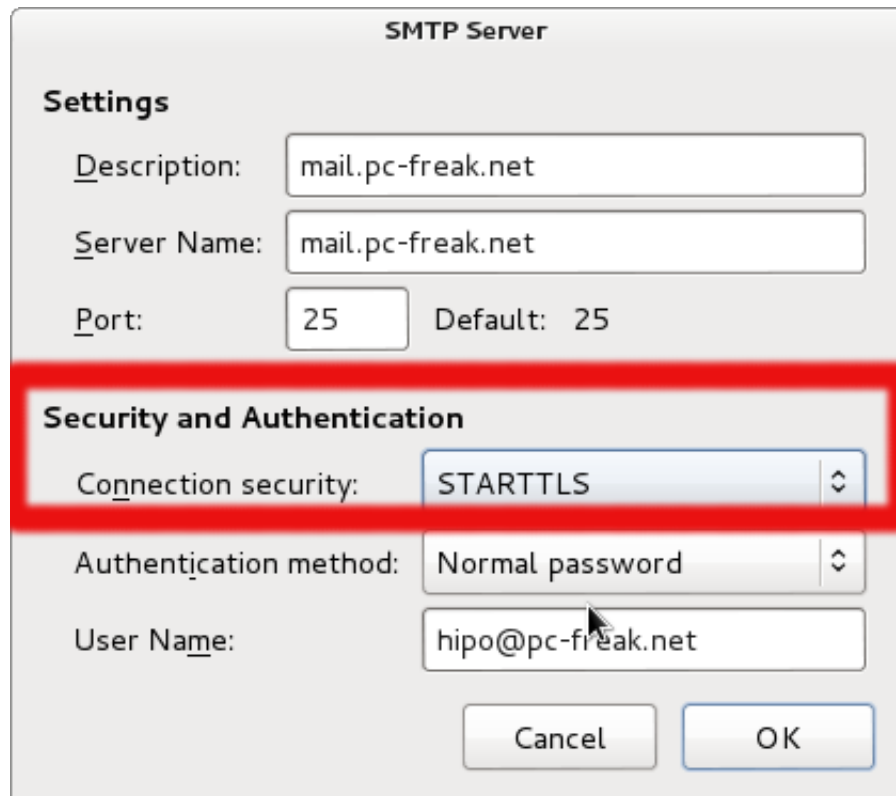
Below are screenshot of my *Thunderbird (Icedove)*, *SMTP (Mail server)* settings, causing the cryptic error message.



As you can see as of time of getting Error, connection security is set to None, however the *Qmail SMTP Mail server is configured to not support Transmissions of Password (in plain text) insecurely*, hence whenever Thunderbird tries to authenticate sending my Mailbox password via SMTP Auth protocol in plain text, authentication fails with the ugly archaic error:

The mail server responded: sorry, that domain isn't in my list of allowed rcpthosts (#5.7.1).

Solution to problem is as simple as changing,
Connection Security: to STARTTLS



To finalize and, restarting Thunderbird is necessary. After that sending mail via Mail server works like a charm.

Note that the meaning of;

sorry, that domain isn't in my list of allowed rcpthosts (#5.7.1).

Sending mail client or user is not authorized to deliver to mailbox to whose delivery is attempted (in my case to Gmail.com). This message pops-up because the SMTP Mail server is configured properly and not **Open Relay host**.

Hope this helps someone. In case it worked for you drop a comment with version of Mail Client and Mail server and a thank you message ;)